

BREAKFAST & AFTERSCHOOL CLUB SESSIONS FREQUENTLY ASKED QUESTIONS



- Will you be taking childcare vouchers?
Yes – our registered number is 106308.
- How will bookings work, are we able to book for ad hoc sessions (and if so, how far in advance is this necessary)?
Yes, ad-hoc sessions will be available to book from September 2024. If you do require a last minute place, please email Munchkidz@moorlandsjuniorschool.com as soon as you know that you'll be requiring a place, this includes the same day / emergency bookings.
- Will there be a discount for children attending Moorlands Afterschool Clubs until 4:30pm?
No. The fee is set for a full session only. If you wish for your child to attend both, we will collect your child from their relevant club and take them to Munchkidz Afterschool Club for registration at 4.30pm.
- Will gluten free options be provided?
Yes. Please specify any allergies on your registration form so we can accommodate this. The Breakfast Club children will be offered toast/bagels, cereals, fruit, fresh orange juice & water. The Afterschool Club children will be offered wraps, malt loaf, fruit, biscuits and water.
- Can Childcare Vouchers only be used for regular sessions?
We accept Childcare Vouchers for both regular and ad-hoc sessions.
- Once we know what days/sessions you are interested in, these will be added to your ParentPay account?
Yes. You will be issued with an invoice at the start of each half term. The items will then appear in your ParentPay account which will need to be paid in full before the end of each half-term. You therefore have the option to pay in full or over a period of time.

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- What kinds of activities will the children be doing?

Once the children have eaten, they will have a choice of quiet play in the studio and/or outdoor activities in the playground and MUGA. For quiet play, there will be board games, playing cards, jigsaws, books/magazines and a film on the big screen. For outdoor play, there will be structured play which will be co-ordinated by a dedicated sports coach. There will also be outdoor equipment provided such as skipping ropes, ball games, and more.

- Has there been any liaison with Templemoor? We currently have paid for sessions with them - are we able to cancel these and then rebook with Moorlands?

No. Moorlands Munchkidz is completely separate to Templemoor X Club

- Is there a Handbook with details about the club such as Staffing, Policies, etc. that parents can review?

This is currently in progress and will be shared with all parents over the next few weeks.

- What is the cancellation process?

We require 2 weeks' notice to cancel a regular registered place (term-time only) and 2 weeks' notice if you need to change any regular sessions (subject to availability) otherwise full fees are payable.

Regular pre-booked sessions must be paid for if your child is present or absent. Pre-booked sessions cannot be swapped unless 2 weeks' notice is provided. Additional sessions maybe taken up if places are available and paid for on booking. If an extra session is booked but cancelled within 48 hours of booked date then full refund will be given.

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- Will Templemoor still offer pickups / collections from Moorlands?
Yes. Moorlands Munchkidz is completely separate to Templemoor X-Club, therefore if you use X-Club nothing should change (unless X-Club have specifically made a change). Please do know that we have not set up our club to rival with Templemoor, we simply want to provide an additional service to Moorlands children only, therefore we will only offer places to Moorlands aged children (years 3 to 6).
- I have already paid Templemoor upfront until the end of the term/academic year, can this be transferred?
No. We fully accept that many parents will have booked in advance. In these cases, please continue with your current arrangements until the time is right to swap over. We will not be asking Templemoor to transfer any funds, however if you wish to cancel and ask for a refund, that is your decision.
- Can I register in advance for September 24, Year 3?
Yes. Information about Munchkidz was shared with current Templemoor parents during our Parents Meeting session on Monday, 24th June, 6.30 – 7.30pm for the parents of those children who will be joining Moorlands from September 24.
- Is there any limitation on capacity with Moorlands after-school provision?
At the moment, we have availability for 60 children for the Breakfast and Afterschool Clubs. If we feel that we need to open up more spaces, this will be altered accordingly, from September 2024.